Office of the Auditor General

Civil Service Engagement Survey 2018

♦ Statistically significant difference from comparison

Employee engagement is shaped by experience at work, as measured by nine themes in the survey shown below.

Engagement Index

86%

Difference from CIG
High Performers +12 ♦

Difference from CIG +16 ♦

My work

92%

Difference from CIG
High Performers +1

Difference from CIG +16

Organisational objectives and purpose

100%

Difference from CIG High Performers +9

Difference from CIG +13

My manager

79%

Difference from CIG High Performers +15

Difference from CIG +18

My team

89%

Difference from CIG High Performers +12

Difference from CIG +17

Learning and development

84%

Difference from CIG
High Performers +21

Difference from CIG +26

Inclusion and fair treatment

93%

Difference from CIG High Performers +19

Difference from CIG +27

Resources and workload

92%

Difference from CIG High Performers +17

Difference from CIG +19

Pay and benefits

73%

Difference from CIG High Performers +32

Difference from CIG +36

Leadership and managing change

93%

Difference from CIG High Performers +34

Difference from CIG +42